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2025 Senior Care Options Wellness Allowance Reimbursement Form

Use this form to request the \$200 Wellness Allowance reimbursement offered by Tufts Health Plan Senior Care Options. Details on how this benefit works and what programs qualify for reimbursement can be found in Chapter 4 of your Evidence of Coverage, available at www.thmp.org/2025-sco-eoc. **Reimbursement requests must be received by March 31 of the following year.**

If a Member Reimbursement Form is being submitted by an Authorized Representative, please complete and include the *Appointment of Representative (AOR) Form*, or any legal documentation verifying personal representation, with your request. We require verification of the authority of an Authorized Representative before the request can be processed. You can find the AOR Form on our website at www.thmp.org/cms-aor-form.

I am completing this form as an Authorized Representative to the subscriber.

Member Information

First name

M.I.

Last name

Date of birth

Member ID number

Service Information (Include any additional information on separate sheet)

Name of facility/class/counselor/program

Street address

City

State ZIP

Total amount of reimbursement you are requesting

\$.

I am requesting reimbursement for (check all boxes that apply)

Club/facility membership fee(s)

Nutritional counseling fee(s)

Fitness class fee(s)

Matter of Balance program

Chronic disease self-management program

Other wellness program (specify):

If you are applying your benefit toward a health club or fitness facility, please confirm you received an orientation to the facility and equipment.

Yes, I received an orientation

Signature

I authorize the release of any information to Tufts Health Plan Senior Care Options about my health club membership. I certify that the information provided is complete and correct, and that I have not previously submitted for these services.

Signature

Date

Instructions

Reimbursement requests must be received by March 31 of the following year. Reimbursement requests submitted for plans other than Tufts Health Plan Senior Care Options cannot be accepted.

You can submit this form with paid receipts once and receive your \$200 Wellness reimbursement in full, OR you may submit this form with paid receipts several times until you have received up to \$200. You can receive up to \$200 per calendar year (January 1–December 31).

Please submit the following:

1. This completed form (only one member request per form, please)

2. Photocopies of one of the following:

- Dated, paid receipt with the name of the facility, class, or counselor preprinted on the receipt, and the amount paid
- Front and back of cancelled check written to the facility, class, or counselor
- Credit card statement or receipt identifying the facility, class, or counselor
- Receipts for all other purchases must clearly identify the item/service purchased and amount paid

Photocopies must be on 8.5"×11" paper. Multiple receipts can be included on one page. Please keep copies of all the paperwork you send us. We are not able to return photocopies of receipts or agreements, even if the request for payment is denied.

Remember to check with your doctor before starting an exercise program!

Proof of payment must be in the member's name or, alternatively, in the name of the member's representative on record. Please mail this completed form and proofs of payment/receipts to:



Tufts Health Plan Senior Care Options

Wellness Benefit

P.O. Box 518

Canton, MA 02021-0518

For more information:

Call Member Services at **1-855-670-5934 (TTY: 711)**

8 a.m.–8 p.m., 7 days a week (Mon.–Fri. from Apr. 1–Sept. 30).

Tufts Health Plan Senior Care Options is an HMO-SNP with a Medicare Contract. Enrollment in Tufts Health Plan Senior Care Options depends on contract renewal. The HMO-SNP is available to anyone who has both MassHealth Standard (Medicaid) and Medicare Parts A and B. The SCO is available to anyone who has MassHealth Standard only. Other eligibility requirements may apply. Tufts Health Plan Senior Care Options complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-670-5934 (TTY: 711). H8330_2025_49_C